



EAGLE

PAN TILT SYSTEMS

Helping to bring your world
into focus

PT-101

Operations and Instructions Manual

Revision 5

January 2006



Designed and Manufactured by

Eagle Pan Tilt Systems

5880 N. Sheridan Blvd.

Arvada, CO 80003

(303)412-0399

www.eaglepantilt.com

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PRECAUTIONARY STATEMENT AND WARRANTY



Please read all of the following documentation before attempting the installation and configuration of these systems. If any of the instructions are unclear to you, call your servicing dealer or Hitachi before proceeding for clarification. Failure to correctly configure and install these systems may cause damage to the equipment, and will void the warranties. Please make sure before connecting or disconnecting any cables that the power supplies are turned OFF.

WARRANTY

Hitachi Denshi America, Ltd. warrants to the original customer that each PT-101 unit shall be free from malfunction due to defective workmanship or component failure for a period of TWO YEARS from the original date of delivery to the customer. For service under the warranty period, return authorization **must** be obtained before returning the product. This warranty does not apply to finish or appearance items, to malfunction due to abuse, or operation in violation of published operating specifications, or to failures caused by improper installation, connections, modifications, alterations, or other unauthorized repairs. This warranty does not cover labor or shipping costs for removal and/or reinstallation of equipment under warranty. Under no circumstances shall Hitachi Denshi America, Ltd. or Display Devices, Inc., their owners or employees be liable to you for any special damages, including any lost profits, lost savings, or other incidental or consequential damages, or for any claim by any other party.

IMPORTANT SAFETY INSTRUCTIONS

1. Read ALL The Instructions! All the safety and operating instructions should be read before the product is operated
2. Retain Instructions. These safety and operating instructions should be retained for future reference.
3. Heed Warnings. All warnings on the product and the operating instructions should be adhered to.
4. Follow Instructions. All operating and use instructions should be followed.
5. Cleaning. Unplug this product from the power supply before cleaning. Do not use liquid cleaners or aerosol cleaners. Use only a damp cloth for cleaning.
6. Attachments. Do no use attachments not recommended by the product manufacturer as they may cause hazards.
7. Water and Moisture. Do not use this product near water--for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, wet basement, swimming pool, pond, or similar areas.

8. Accessories. Do not place this product on an unstable cart, stand, tripod, bracket, or table. The product may fall, causing serious injury to a child or adult, and cause serious damage to the product. Use only with a cart, stand, tripod, bracket, or table recommended by the manufacturer, or sold with the product. Any mounting of the product should follow the manufacturers' instructions, and should use only mounting accessories recommended by the manufacturer.

9. Moving. A product and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the product and cart combination to overturn.

10. Ventilation. The outer case of the unit functions as a heat sink for the electronics contained inside. Do not block off the product from airflow by placing the product on a bed, sofa, rug, or similar surface. This product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturers' instructions have been adhered to.

11. Power Sources. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your facility, consult your product dealer or local power company.

12. Grounding or Polarization. This product's power supply is supplied with a three wire grounding type plug; a plug having a third (grounding) pin. This is a safety feature. If you are unable to insert the plug into the outlet, contact an electrician to replace the obsolete outlet. Do not defeat the purpose of the grounding plug.

13. Power cord protection. Power supply cords should be routed such that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to the cords at plug, receptacle, and to the point at which they enter the power supply and the product.

14. Lightning. For added protection for this product during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet. This will prevent damage to the product due to lightning and power line surges.

15. Overloading. Do not overload wall outlets, extension cords, or receptacles as this can result in a risk of fire or electric shock.

16. Object and liquid entry. Never push objects of any kind into this product through openings as they may touch voltage points or short out parts that could result in a fire or electrical shock. Never spill liquid of any kind on the product.

17. Flammable and Explosive substances. Avoid using this product where there are gases and also where there are flammable and explosive substances in the immediate vicinity.

18. Heavy shock or vibration. When carrying this product around, do not subject the product to heavy shock or vibration.

19. Servicing. Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

20. Damage requiring service. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions: a--When the power supply cord or plug is damaged. b--if liquid has been spilled, or objects have fallen into the product. c--If the product has been exposed to rain or water. d-- if the product does not operate normally by following the operat-

ing instructions. Adjust only those controls which are covered by the operating instructions as improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operating range. e-- if the product has been dropped or damaged in any way. f--When the product exhibits a distinct change in performance, this indicates a need for service.

21. Replacement parts. When replacement parts are required, be sure that the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, or other hazards.

22. Safety Check. Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.

23. Wall or Ceiling mounting. This product should only be mounted to a wall or ceiling using brackets made and/or as specified by the manufacturer.

24. Heat. The product must be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers or direct sunlight) that produce heat.

ITEMS INCLUDED WITH YOUR NEW PT-101 PAN TILT HEAD:

PT-101 PAN TILT HEAD

ADJUSTABLE CAMERA BRACKET with 4 10-32 x 1/2" SOCKET HEAD HEX BOLTS

OPTIONAL: LENS SPACER BLOCK PT-101SPCR (FOR USE WITH FUJINON TELECONFERENCING LENSES)

2x 1/4"-20 x 3/8" BUTTON HEAD HEX CAMERA MOUNTING SCREWS

5 PIN POWER/DATA INPUT CONNECTOR PACK

CAMERA POWER AND CONTROL CABLE

2x BNC VIDEO CABLES FOR VIDEO AND GENLOCK LOOP THRU

1x CIRCUIT JUMPER FOR INSTALLATION ON JUMPER J4 IF USING FUJINON T16X5.5DA-R11 LENS ONLY

OPTIONAL: INCLUDED WITH PT-101 COMP IS A 15 PIN LOOP THRU CABLE FOR COMPONENT-Y/C SIGNAL AND POWER CONNECTION

UNPACKING AND INSTALLING THE PT-101 PAN TILT HEAD

Remove the PT-101 head, camera bracket and accessories from the protective foam packaging. It is recommended to save this packaging until the installation is complete and the head has been put into operation, in the unlikely event that there is a problem and it needs to be returned for service.

Choose either the wall/table mounting configuration, or optional ceiling mount configuration. If utilizing the optional PT-WM-L wall mount, make sure that the wall can support a weight of at least 45 lbs. (or 2.5 times the max. weight of the PT-101 head, camera, lens, and bracket)

If using the optional PT-CM-101 ceiling mount adapter, install the adapter on the base of the head now using the accessory kit supplied with the adapter. Make certain that the ceiling structure can support a weight of at least 45 lbs. (or 2.5 times the max. weight of the PT-101 head, camera, lens, and bracket).

Attach the angle mount camera bracket to the tilt mounting disc on the side of the head using the 10-32 x 1/2 hex bolts. Keep in mind that if you are ceiling mounting (inverting) the head, the angle bracket may need to be inverted as well. (see photo)

Take the camera / lens assembly, place it on a desktop or other flat surface, with the edge of your hand underneath the assembly. Carefully move the assembly forward and back until the balance point is found. Loosely attach the camera/lens to the angle bracket using the 1/4-20 x 3/8" button

head hex fasteners.



NOTE: If using a Fujinon teleconferencing lens with the servo drive on the bottom of the lens, the servo drive may interfere with placing the camera on the bracket. Use the optional aluminum spacer block (available from Eagle directly at NC) and follow the installation instructions included with it.



NOTE: It is very important to make certain the center points of the camera/lens and the tilt disc are coincident. If they are not, the front / rear balance will be off, and the pan tilt head may suffer performance degradation to the point of not working. Please make sure to check the front/rear balance before calling for service.

When centered, tighten the 1/4-20 screws firmly to secure the assembly.

Attach the pre-built supplied Y cable harness from the rear of the pan tilt to the rear of the camera. Note that the proper connectors are supplied for your particular camera model for power and control ports.

Attach the lens control cable from your lens to the connector on the rear of the pan tilt head. If you are using a C mount lens with auto iris, and your camera supports auto iris operation, attach the four pin link from your camera body to the four pin connector on the lens body.

Attach the two BNC video cables from the video and genlock connectors on your camera to the video and genlock BNC connectors on the rear of the pan tilt head. Video and genlock signals will then be passed through the head to the connectors on the base. Video is on the left, genlock on the right, just as on the top portion of the head.

If using the optional 15 pin pass thru cable for component, RGB, or Y/C signal output, attach it between the camera body and the 15 pin socket on the rear of the PT-101 head. You must supply your own breakout cable to attach to the 15 pin connector on the base of the pan tilt head, or buy a specially made one direct from Hitachi. Several configurations of cable are available depending upon your needs. If making your own cable, the pin outs are shown in a diagram in the Hitachi camera manual.

Here is a table showing the types of cameras and lens configurations supported by the PT-101. Note that your head should have already been set to the type of camera and lens you ordered at the factory. You can confirm this by checking the serial number tag on the head.

CAMERA MODEL	LENS MODEL	SET LENS TYPE ON EAGLE CONTROLLER TO:	AUTO IRIS/REMOTE IRIS	J4 JUMPER SETTING (INSIDE PT HEAD)	LENS CONTROL HEADER NUMBER
HV-C20/HV-D30/HV-D25	CANON PH10X8.5 RGE PZF, PH15X 8 RGE PZF	TYPE 1	AUTO IRIS ONLY	OPEN	CN13 (RB)
HV-C20/HV-D30/HV-D25	FUJINON C MOUNT LENSES ENDING WITH -S41	TYPE 1	AUTO IRIS ONLY, NO LENS PRESET POSITIONS	OPEN	CN13 (RB)
HV-C20/HV-D30/HV-D25	FUJINON C MOUNT LENSES ENDING WITH -Y41	TYPE 1	AUTO IRIS ONLY, WITH PRESET POSITIONS	OPEN	CN13 (RB)
HV-C20/HV-D30/HV-D25	FUJINON C MOUNT LENSES ENDING WITH -R11	TYPE 2	AUTO OR REMOTE IRIS, WITH PRESET POSITIONS	CLOSED	CN12 (FJ)
HV-D5W/D15	FUJINON OR CANON TELECONFERENCING LENSES	TYPE 2	AUTO OR REMOTE IRIS, WITH PRESET POSITIONS	OPEN	CN12 (FJ)

A spare circuit jumper is included with your hardware pack. Use it to close jumper J4 ONLY if using the Fujinon lens T16x5.5 DA-R11 as shown above.



NOTE: All Hitachi cameras used with the PT-101 head must be set to Hitachi RC-Z3 communications mode if remote camera control is desired via the optional PT-CCB-101 chipset!! The baud rate of the camera must also be set to 9600. Consult your Hitachi camera operation manual for details on how to do this.

If your camera / lens combination does not appear in this table, contact Eagle™ tech support for configuration help.

Next, build up and attach the 5 pin main power and data connector to the bottom of the PT-101 head. If using a prebuilt cable purchased from Hitachi, plug in the cable now.



NOTE: It is very important to build and install this cable correctly; if the data and power conductors are flipped or misoriented, severe damage may be caused to the pan tilt head, rendering it inoperable. It is easy for our technicians to tell when miswiring has taken place due to the specific damage it causes. This type of miswiring is **NOT** covered by the warranty.

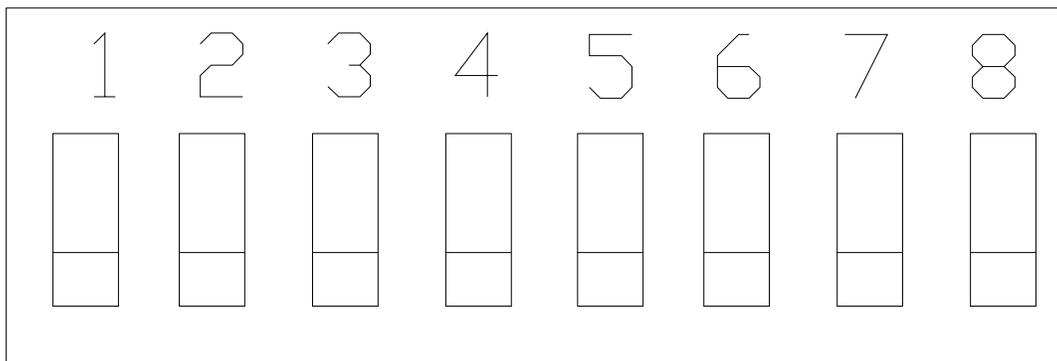
Here is a table showing the correct wiring order and purpose. Please note that the connector on the base of the head is labeled with numbers from 1 to 5:

5 pin connector on base of PT head	MAIN PAN TILT CONTROL INTERFACE
PIN 1	RS-485 GROUND/RS-232 GROUND
PIN 2	RS-485 LINE 1 / RS-232 TX
PIN 3	RS-485 LINE 2 / RS-232 RX
PIN 4	+24VDC FROM MAIN POWER SUPPLY PIN 1 OR 2
PIN 5	GROUND TO 24VDC MAIN POWER SUPPLY PIN 3 OR 4

Now you may hook up the wiring to the Eagle™ control system and power supply, using the instructions included with those devices. If you are using the Eagle™ PT-T2 connection block, follow the instructions included with the PT-T2 for system configuration choices. Proceed to the next step ONLY when the system wiring is complete, and all connections have been verified for accuracy.

SETTING THE ADDRESS OF THE PT-101 PAN TILT HEAD

All Eagle™ PT-101 pan tilt heads require a separate address for controlling them by serial communication. Each pan tilt on the RS-485 line has a specific logical address. This address may be set by software control from one of the Eagle™ controllers or software packages, or set mechanically via the dip switches located under the removable top access panel on the PT-101 head. To access the address setting switches, remove the six hex head screws securing the cover (two each on right and left sides, one each front and back). With the cover removed, you will see the main logic board for the PT-101. A bank of eight white switches can be found near the center of the board. The convention for the switches is this: down is OFF (or zero), up is ON. With all switches down/off, the head's address is set by remote control.



NOTE: These are binary address switches. With only switch number 1 in the up position, the head's address is 1. With only switch number 2 up, the address is 2. With only switch number 3 up, the address is 4. With only switch number 4 up, the address is 8.

With only switch number 5 up, the address is 16. With only switch number 6 up, the address is 32. With only switch number 7 up, the address is 64. The switches may be configured in any manner to arrive at a desired address up to 127 (all switches up= $1+2+4+8+16+32+64=127$) For example, to set address number 3, switches 1 and 2 should be up. For address 6, switches 2 and 3 should be up ($2+4=6$).

Note that if the dip switches are set with the unit powered up, the unit power must be cycled off and back on for the address to be set in memory.

Addresses can also be easily set and changed remotely using an Eagle™ PT controller. However, in the event that multiple heads are used on a single RS-485 line, the hardware method of address setting is preferred, as this provides a method of setting the address in the head so that they cannot be changed by accident from the PT controller.

To set the address by remote control from a PT controller or software, follow this procedure. The address is set by the factory to 1 when shipped. If a change is required, follow the procedure for your particular model of Eagle™ controller:

PT-C55 controller: Enter FUNCT, PRESET 4, then select PRESET 1 through 8 to set addresses from 1 through 8. Note that the PT-C-50/55 controller is limited to control of 8 PT heads.

PT-C controller: simply enter FUNCTION, the 11 button; the LCD display will read ADDRESS. Then push the number you wish to set the head to.

PT-TSC2 touchscreen controller: From the main page, touch the FUNCTION button. Then touch the SET PT ADDRESS button. On the numeric keypad that pops up, touch the number you wish the head to become, followed by the ENTER button.

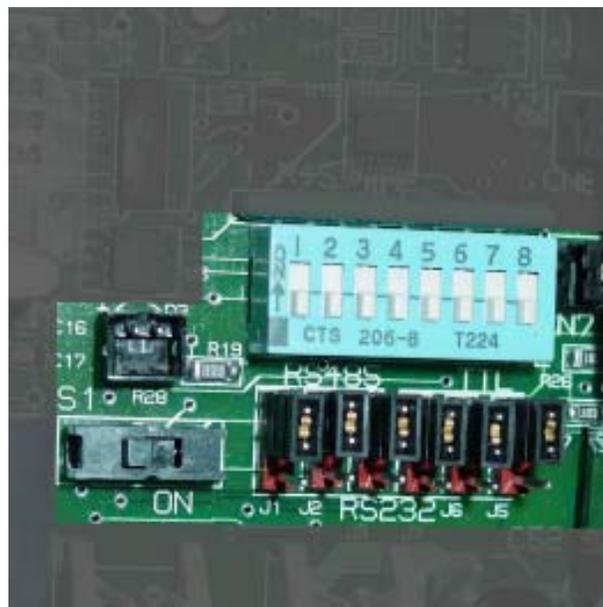
Note that the remote addressing procedure will only work if you know the number the head is currently set to; if you don't know the number, first select CAMERA, ALL. This will allow you to talk to any head that is correctly wired up and powered.



Note that this will set the number for all heads on the RS-485 comm line; you must disconnect the power or communication for all the heads except the one you wish to address, otherwise all the powered and connected heads will be set to the same address.

RS-485 CONNECTION AND TERMINATION

Communications for the PT-101 is transmitted via the RS-485 standard, a common multidrop network configuration. Three wires are required for RS-485 communications, two for signal and one for ground. Using 20 AWG shielded twisted pair cable, maximum communication



Inside view showing termination, address, and comm mode setting switches

length without a repeater is 4,000 feet.

To connect multiple units to the same communication line, you may connect the three wires in parallel from unit to unit; or in a star configuration from a PT-T2 hub out to each head. On each of the pan tilt heads and in the controller is a 120 ohm terminating resistor. The resistor is connected in series to a switch for easy configuration; this switch for termination is located on the inside of the unit (under the removeable top access panel) next to a bank of blue switches. With the switch in the ON position, the head is terminated; with the switch away from the ON label, the head is unterminated. Heads are shipped with the termination turned OFF. The easiest way to terminate your system is to terminate the head that is farthest away by cable distance, and leave the controller terminated. Any other head should be left NOT terminated.

If using a controller other than the Eagle™ pan tilt controller, such as an AMX or Crestron control system, termination should be provided at the card cage end.

RS-232 SERIAL OPERATION

The PT-101 pan tilt head is capable of direct RS-232 operation right out of the box. No adapters are needed. Under the top cover access panel you will find six black repositionable jumpers. The PT-101 is shipped in standard RS-485 mode; with all of the jumpers UP.

Switch the three left most jumpers (J1, J2, J3) to the lower position, and the head is now configured for RS-232 mode. The same control codes used for RS-485 apply for moving the head using Eagle™ software or when writing your own software. These control codes are available off of the Eagle website, <http://www.eaglepantilt.com>. Please be aware that the maximum reliable distance for RS-232 control is only about 50 to 75 feet, and that only one PT-101 head may be hooked up per serial port as is standard with RS-232 communications. The three right jumpers (J7, J6, J5) are to switch the camera control method to RS-232 from the normal TTL mode. Do not move these jumpers unless advised to by Eagle tech support.

ENERGIZING THE SYSTEM

Power up the Eagle™ pan tilt controller before powering up the PT-101 pan tilt head. When this is done, you may now power up the power supply for the PT-101 head(s). Observe the red status LED lens on the front of the pan tilt head. About two seconds after power is applied, the LED should blink twice. This is to signal that the main microprocessor is active, and ready to receive a command. The head will automatically travel to it's "home" position of straight ahead and level. During this travel period, remote control is not possible. This home position is not able to be changed, and the head must home itself whenever power is applied. If the head does not go to the home position, it will not function; please call for service.

The PT-101 head will now recall PRESET 1 immediately after finding the home position. This allows you to choose an opening shot that you want the head to recall when powering up. Simply memorize a preset 1 position and the head will recall that position upon power up. We have set

PRESET 1 at the factory to be straight ahead and level, with a medium wide shot.

The LED provides important visual feedback to the status of the head; if the head has been activated and is being talked to by a controller, the LED is on solid, with some flickering. If the head is attached to the RS-485 line and hearing a command being sent to another head, it will flicker.

If the LED comes on solid, with no flickering at all, it usually means the RS-485 wiring is incorrect. Usually the ground and one of the data lines have been swapped. Check the wiring and try again.

PAN-TILT OPERATIONS

Be sure to follow all of the installation and safety instructions included with the Eagle™ PT-101 pan tilt head before starting to use this system !!

First, select the address of the head you wish to control. Since up to 31 Eagle™ heads may be on a single RS-485 line, you must choose the correct one to control (only 8 may be controlled from the PT-C-50 controller). Select CAMERA, then the number of the head to be controlled. Head addresses can be set and /or changed as described in the previous section about addressing on page 9.

If this is the first use of the system, the limits of pan tilt movement should be adjusted as desired now. Begin by entering the proper command on your controller to clear all movement limits. This function will eliminate all safety limits that have been set at the factory to prevent excess travel. This clearing is temporary only; when power is cycled off and on, the previous limits will return unless you have set new limits. This will erase any limits previously set by the factory during testing. Note that for safety reasons, if CAMERA ,ALL is selected on your controller, you cannot clear limits. This is to prevent clearing the limits of all heads at the same time. Limits must be cleared on an individual head basis.

Now, set the safety limits of travel as desired. Use the LIMIT then UP, DOWN, RIGHT, and LEFT for up, down, left, and right limit setting. Remember, that the pan tilt head has a range of pan of 360° (left or right 180°), and a tilt range of 180° (up or down 90°); it cannot turn more than a full circle. There are end travel stops programmed into the head at the factory to prevent traveling more than these amounts; these cannot be cleared when clearing the safety limits. Once the travel limits are set, normal usage of the pan tilt system may begin.

The PT-101 head uses DC stepper type motors instead of geared motors. If an obstruction is encountered during travel, the motor merely “slips” until the condition is corrected. This prevents damage to both the pan tilt head and the camera/lens. If this occurs, memorized preset positions will not be recalled correctly until the next time the PT-101 head passes through the “home” position of straight ahead and level.

The lens and camera control settings have already been set and tested at the factory to match the information on the serial number label located on the bottom of the unit. If your lens type and camera model do not match the serial number tag, please contact Eagle tech support.

The pan tilt head speed range is set to 1 (high speed) at the factory; if you wish to change it to a slower speed range you may do so as described in your controller’s manual.

REVISION NOTES

REVISION 1: ORIGINAL MANUAL

REVISION 2: JULY 2004 PAGE 10, CHANGED SOME EXPLANATIONS, ADDED MORE PHOTOS

REVISION 3: AUGUST 2004 PAGE 11, ADDED EXPLANATION OF HEAD AUTOMATICALLY RECALLING PRESET 1 UPON POWER UP.

REVISION 4: MAY 2005 PAGE 7, ADDED TO LIST OF INCLUDED PARTS. ADDED NOTICE OF INSTALLING ALUMINUM SPACER BLOCK FOR FUJINON LENSES.

EAGLE™ PT-PS Series Pan Tilt Head—Power Supplies Installation and Operations Manual

PRECAUTIONARY STATEMENT



Improper settings and connections may cause damage to the PT-101 pan tilt, the camera, and the lens being used. Please read all of the following documentation before attempting the installation and configuration of these systems. If any of the instructions are unclear to you, call your servicing dealer or Hitachi before proceeding for clarification. Failure to correctly configure and install these systems may cause damage to the equipment, and will void the warranties. Please make sure before connecting or disconnecting any cables that the power supplies are turned OFF.

WARRANTY

Hitachi Denshi America, Ltd. warrants to the original customer that each unit shall be free from malfunction due to defective workmanship or component failure for a period of ONE YEAR from the original date of delivery to the customer. For service under the warranty period, return authorization must be obtained before returning the product. This warranty does not apply to finish or appearance items, to malfunction due to abuse or operation in violation of published operating specifications, or to failures caused by improper connections, modifications, alterations, or other unauthorized repairs. This warranty does not cover labor costs for removal and/or reinstallation of equipment under warranty, nor does it include shipping costs. Under no circumstances shall Hitachi Denshi America, Ltd. or Display Devices, Inc., their owners or employees be liable to you for any special damages, including any lost profits, lost savings, or other incidental or consequential damages, or for any claim by any other party.

HARDWARE INSTALLATION

Before starting installation, make certain that all power supplies to equipment are turned **OFF**.

POWER REQUIREMENTS AND PIN CONFIGURATIONS

The PT-PS power supplies are designed to provide reliable power to the Eagle pan tilt heads. The PT-PS-1 will provide power for one PT-101 head and camera assembly; the PT-PS-2 will provide enough power for up to four PT-101 head and camera combinations, and the PT-PS-3 provides 6.5 amps, for use with 2 PT-101 heads and larger cameras. The Eagle™ pan tilt heads require 24 volts DC power. Maximum draw is approximately 2.5 amps; average current draw in operation is 1.5 amps. The camera power supply built into every PT-101 head will provide power for camera / lens combinations drawing up to 4 amps at 12 VDC; if the camera / lens draws more than this, a separate external camera power supply is required. To help reduce power drop, it is common practice to run 4 conductors for power and tie two conductors together at the end entering the pantilt head, thus doubling the effective current carrying capability.

NOTE: If using the PT-PS-2 four output supply in combination with the PT-T2 power/data splitter, only wire one output to the PT-T2 splitter. Replace the 3A output fuse for that channel with one of the included 10A fuses instead to provide the total output of the supply through the one output. Do not hook multiple output channels together or to the PT-T2! Damage to the power supply may result.

Here is a chart with recommended AWG for different distances (at 77°F)

Distance in feet	AWG
up to 200	18
201-500	16
501-1000	12

Here is the listing of pin configurations for the connector on the power supply output:

AMP 4 pin CPC connector

- PIN 1 +24 VDC CAMERA POWER SUPPLY TO HEAD
- PIN 2 +24 VDC CAMERA POWER SUPPLY TO HEAD
- PIN 3 CAMERA POWER SUPPLY GROUND TO HEAD
- PIN 4 CAMERA POWER SUPPLY GROUND TO HEAD

IMPORTANT NOTE: THE PT-PS-* POWER SUPPLIES ARE AUTOSWITCHING FOR INPUT VOLTAGE RANGES BETWEEN 100 AND 240 VAC, 50 OR 60 HERTZ.

FREQUENTLY ASKED QUESTIONS / SETUP PROBLEMS

My pan tilt head was working, but now has stopped responding. I still have a picture from the camera, but have no control. What happened?

A: You are either trying to control the wrong head number, or the head has accidentally been readdressed to an another number, or the serial communications have failed. If you are certain that you are trying to control the correct head, follow this procedure to regain control.

1. On the PT controller, enter the appropriate command to select CAMERA,-ALL. This will talk to any head on the line. Try to move the head up, down, left, or right. If it responds, then you have good communications. Follow the procedure on page 9 to readdress the head to the number you want it to be.

2) If it doesn't respond, then check the serial wiring path from the controller to the head(s). If you have multiple heads, and the other heads work correctly, then your wiring path is most likely correct, but should still be tested. Try moving the non-working head to a known working location and retesting.

3) The red LED on the front panel of the head is for troubleshooting and status. If a head is correctly wired and addressed, when you move the joystick, the LED will glow solid, with some modulation(flickering) seen as you move the joystick. If the LED comes on solid upon power up, then the RS-485 ground and one of the comm lines are reversed. Check your wiring again. If the LED never comes on solid, but only flickers, then either the head is hearing traffic for another head, or the RS-485 A & B comm lines are reversed. If you are certain the head is addressed properly, then swap the A&B comm lines and test again.

If it still doesn't work at a known good location, you have swapped the comm lines, and tried readdressing, then the head may be faulty or damaged. Contact Eagle tech support at (303) 412-0399.

My lens control isn't working correctly; the lens goes to one end of its' range and won't move.

The lens type has been set incorrectly. The Eagle pan tilt system is capable of using either servo drive teleconferencing lenses, or DC drive C-mount lenses. If set to the wrong type, this symptom will result. Verify the type of lens you are using and check the lens type as shown in your PT controller's manual.

I am trying to set up a preset shot, but the head isn't returning to the correct position or zoom/focus setting.

This could be caused by a number of things. First, if using a teleconferencing lens, make sure you are going into POSITION mode on the controller before trying to set the preset. If you are not in POSITION mode, the lens' zoom and focus settings cannot be memorized.

If the zoom and focus settings are retrieved correctly, but the head is landing too high or low when recalling, then the weight balance of the camera/lens assembly is probably off from front to rear. The assembly must be centered from front to rear to provide accurate recall; if it is balanced too

far front, then it will probably be low in recalling presets above horizontal. If balanced too far rear, it will be high in recalling presets above horizontal. Remove the camera/lens assembly as needed in order to check the balance, and replace it in the correct position.

My head starts moving on its' own after going to the home position; why?

See the explanation on page 11. After August 10, 2004 PT101 heads automatically recall preset 1 after going to the home position at power up.

IF YOU ARE EXPERIENCING A PROBLEM NOT COVERED HERE, OR YOU HAVE TROUBLE UNDERSTANDING THESE SOLUTIONS, PLEASE CONTACT TECH SUPPORT AT (303) 412-0399, M-F 8AM TO 4:30PM US MOUNTAIN TIME ZONE, OR EMAIL shawn@displaydevices.com.

Declaration of Conformity

We, Display Devices Inc., of the United States, confirm that the following products are in conformity with the essential requirements of EC Directive(s)

73/23/EEC, 89/336/EEC, and 93/68/EEC by applying the following standards

EN60950, EN50081-1(EN55022 Class B) and EN50082-1

- A) the use of shielded cable is required to comply with limits specified by above standards
- B) Use of ferrite core chokes are required to comply with limits specified by above standards.

Eagle PT-50, PT-101 pan tilt heads, Eagle PT-C, Eagle PT-CC, PTC50 controllers, and Eagle PT-PS-* power supplies

These products are in conformity with the EMC directive at nominal mains input 230V, 50Hz even though the rated input of the products is 90VAC to 240VAC, 50 or 60 Hz