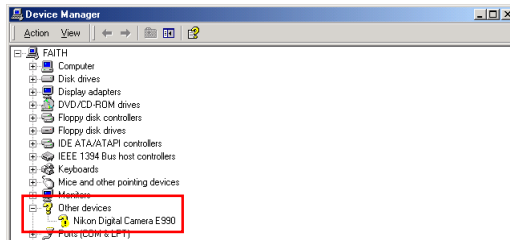# Reinstalling the device driver (COOLPIX990/880) - Windows 2000 Professional -

If **Nikon Digital Camera E990(E880)** is listed under **Other devices**, you need to reinstall the device driver.
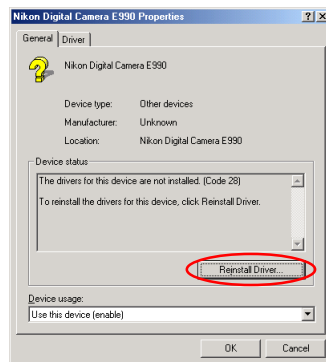
Step 1

Double-click the listing for the **Nikon Digital Camera E990** that appears under **Other devices**.

Step 2

The **Nikon Digital Camera E990 Properties** dialog box will be displayed. Open the **General** tab and click **Reinstall Driver**.
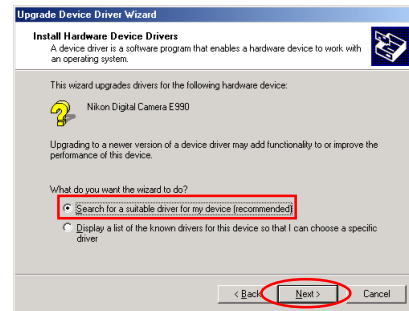

Step 3

The Windows **Upgrade Device Driver Wizard** will be displayed; click **Next**.

Step 4

The dialog box shown below will be displayed. Select the **Search for a suitable driver for my device** option and click **Next**.
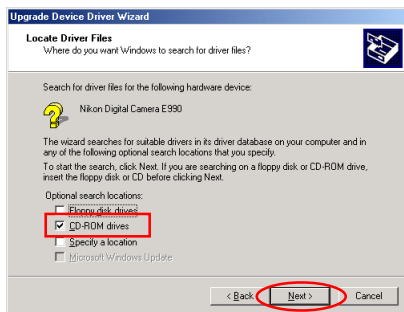

Click here to proceed to the next step.

Step 5

The dialog shown below will be displayed.

Insert the Nikon View 5 CD into the CD-ROM drive. You can prevent the **Welcome** dialog from opening automatically by holding down the SHIFT key while inserting the CD. Select the **CD-ROM drives** check box and click **Next**.

If the **Welcome** dialog box appears when the CD-ROM is inserted, close the dialog by clicking the **Exit** button.
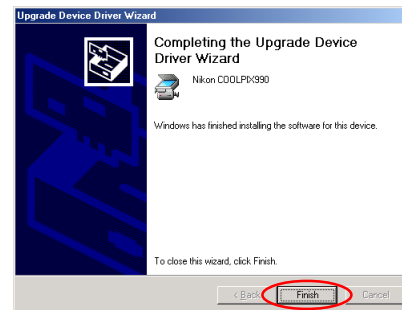
Step 6

The dialog shown below will be displayed. Click **Next**.

If the message, **Windows was unable to find a suitable driver for this device**, is displayed, this may indicate that the Nikon View 5 CD was not correctly inserted in the CD-ROM drive or that the appropriate check box was not selected. Click **Back** to return to the dialog shown in Step 5, and confirm that your settings are correct.
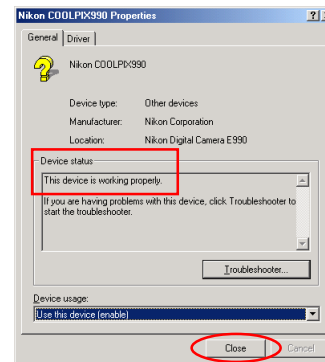
Step 7

A dialog box will be displayed indicating that the driver was successfully updated. Click **Finish** to close the dialog box.

Step 8

Click the **General** tab of the **Nikon COOLPIX990 Properties** dialog box, and confirm that **This device is working properly** appears under **Device status**. Click **Close**.

Click **OK** to close the **System Properties** dialog box.

Click here ⁂ *to return to the Nikon View 5 Reference Manual.*