

Appendix C : Reinstalling Nikon View 5

When Nikon View 5 does not function as expected (see [Appendix A "Troubleshooting"](#)), you may have to reinstall the program. This appendix describes how to uninstall and reinstall Nikon View 5 on both the Macintosh and Windows platforms.

Reinstalling Nikon View 5

Before reinstalling Nikon View 5, you will need to uninstall the program.

Windows

Step 1—Uninstall Nikon View 5

From the **Start** menu, select **All Programs > Nikon View 5 > Nikon View 5 Uninstall**.



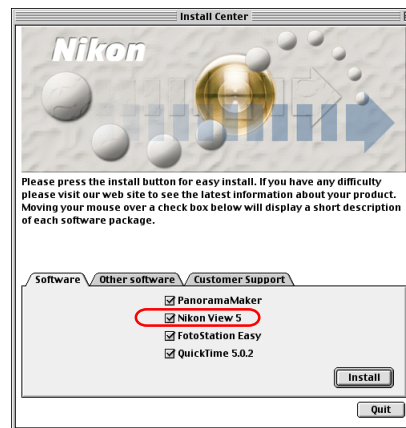
**Windows XP Home Edition/Professional
Windows 2000 Professional**

Log on as Administrator when uninstalling Nikon View 5 from Windows 2000 Professional or as Computer Administrator when uninstalling Nikon View 5 from Windows XP Home Edition/Professional.

Macintosh

Step 1—Start the installer

Insert the Nikon View 5 CD into the CD-ROM drive, and select **Nikon View 5** in the **Software** tab of the **Install Center** dialog box. The **license agreement** and **ReadMe** windows will be displayed. Click **Accept** and **Continue** to proceed to the installer dialog shown in Step 2.



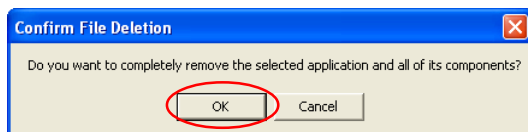
Mac OS X

You will be required to enter Administrator password to uninstall Nikon View 5 under Mac OS X.



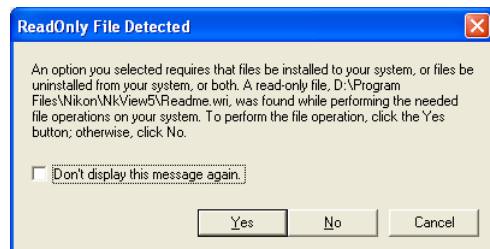
Step 2—Confirm deletion of files

When the message, “**Do you want to completely remove the selected application and all of its components?**” appears, click **OK** to begin the process of uninstalling Nikon View 5.



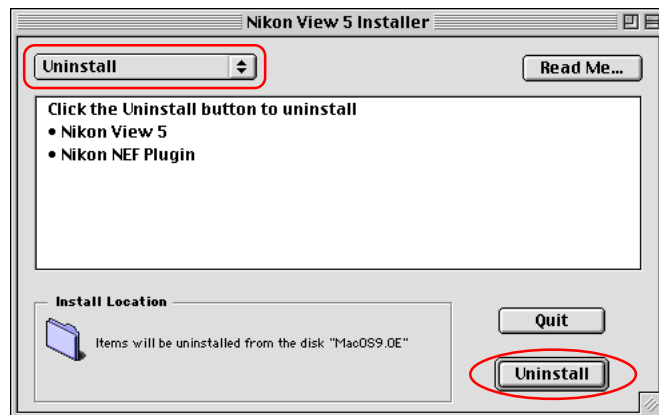
Step 3—Detect Shared components

If any of the components used by Nikon View 5 are also used by another program, a confirmation dialog will be displayed. Click **Yes** to confirm deletion, click **No** to leave the file in place.



Step 2—Uninstall Nikon View 5

To start the process of uninstalling Nikon View 5, select **Uninstall** from the pull-down menu in the top left corner of the installer dialog box and then click the **Uninstall** button in the bottom right corner.



Step 3—Exit other applications

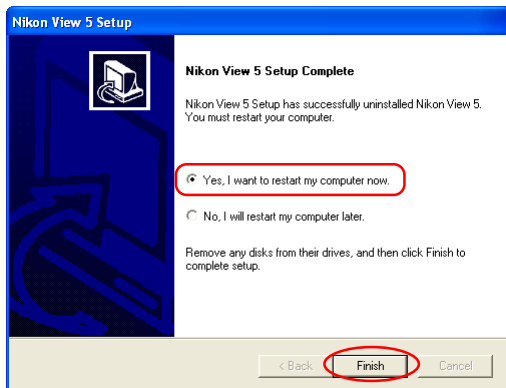
Click **Continue** to automatically quit all other applications and continue the process of uninstalling Nikon View 5.



Step 4—Restart your computer

The dialog shown below will be displayed when the process of uninstalling Nikon View 5 is complete.

Confirm that **Yes, I want to restart my computer now** is selected and click **Finish** to restart your computer.



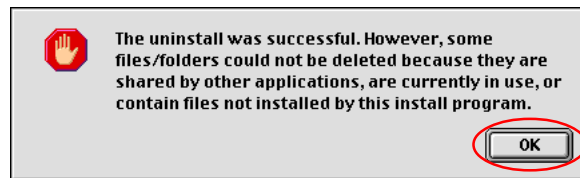
Step 5—Reinstall Nikon View 5

Reinstall Nikon View 5 as described in the Nikon View 5 Installation Guide.

Step 4—Exit the uninstaller

Once the process of uninstalling Nikon View 5 is complete, a message will be displayed.

Click **OK** to exit the uninstaller.



Step 5—Restart your computer

Restart your computer.

Step 6—Reinstall Nikon View 5

Reinstall Nikon View 5 as described in the Nikon View 5 Installation Guide.