



## Paint Protection Film Care Points

<b>Classification</b>	Information Bulletin	<b>Section/Group</b>	12 - Exterior Fittings	<b>Country/Region</b>	North America
<b>Year</b>	All	<b>Model</b>	All	<b>Version</b>	All

**Bulletin Classification:** *This bulletin is released for informational purposes only. It is issued to assist in the correct operation and proper diagnosis & repair of Tesla vehicles. Topics include customer satisfaction issues, warranty, vendor, and general product information.*

Tesla Paint Protection Film is made up of a polyurethane material topped with a clear-coat layer to exhibit a paint-like gloss. It requires special care and maintenance in order to maintain its glossy finish, overall look and performance. The following items must be considered when cleaning and maintaining Tesla Paint Protection Film.

### Care and Maintenance:

- Dust and wax the film regularly to prevent dirt buildups around the edges and to maintain its glossy finish.
- Use a liquid-based car wash soap, extra-soft sponge and water to wash Tesla Paint Protection Film.
- When using a high-pressure water hose to wash, keep at least 36" away from the film's edges and surface.
- Wipe down with a clean and dust-free chamois and/or microfiber drying towel.
- Wax only with non-abrasive waxes or polishes. Carnauba and Teflon-based waxes are recommended.
- Use a small toothpick to softly remove any wax buildup around the edges of the film.

### Do not do the following:

- Do not use a powder-based detergent or degreaser to clean the film.
- Do not use any abrasive scrubbers and/or sponges. Do not rub excessively or use excessive force when cleaning or drying.
- Do not install Paint Protection Film on a freshly painted surface. Wait at least 6 weeks for new paint to cure completely before applying the film. This is not necessary for factory-applied paint; film may be installed on new vehicles immediately.
- Do not use any abrasive or hard-compound waxes and/or polishes.
- Do not use any clay products to clean the surface of the film.
- Do not use a high-speed power buffer or polishing equipment on the film.

- Do not pick the Paint Protection Film's edges. Once the film is lifted, it will not lay back down properly without damage.
- Do not use a high-pressure hose closer than 36" from the Paint Protection Film surface.

