

## Replace Glove Box Solenoid

Classification Repair Bulletin Section/Group 14 - Instrument Country/Region United States,

Panel & Pedals Canada

Year 2017-2018 Model Model 3 Version All

**Bulletin Classification:** This repair bulletin provides instructions and guidelines for a noted condition or a customer concern. The information provided can address a broad range of known or perceived issues with the operation of Tesla vehicles. This bulletin might not be VIN-specific. These instructions assume knowledge of motor vehicle and high voltage electrical component repairs, and should only be executed by trained professionals. Tesla assumes no liability for injury or property damage due to a failure to properly follow these instructions or repairs attempted by unqualified individuals.

## Condition

On some Model 3 vehicles, the glove box solenoid might have been lubricated with incorrect grease, and might require excessive force to unlatch the glove box.

## Correction

Inspect the vehicle for the symptom related to the condition. If the symptom is present, replace the glove box solenoid with an updated part.

Correction Description	Correction	Time
SB-18-14-002 Not Applicable	S011814002	0.00
Glove Box Solenoid Replacement Not Necessary	S021814002	0.05
Replace Glove Box Solenoid	S031814002	0.5

Required Part(s): Part Number Description Quantity

1083341-99-B M3, IP, GLOVE BOX, SOLENOID, SRV RWORK 1 1083332-00-D M3, IP, GLOVE BOX, NVH PAD 1

These part numbers were current at the time of publication. Use the revisions listed or later,

unless otherwise specified in the Parts Manual.

Special Tool(s): 1108272-00-B Cap, Logic Conn, Inv, 3DU

## **Procedure**

- 1. Attempt to open and close the glove box 5 times:
  - If the glove box unlatches every time during this test, discontinue this procedure.
  - If the glove box remains latched intermittently while attempting to open the glove box, continue to the next step.
- 2. Remove the glove box (refer to Service Manual procedure 14051002).
- 3. Inspect the parts label on the glove box:
  - If a round sticker is found with the hand-written date of 5/21, 5/22, or 5/23 (Figure 1), replace the glove box solenoid (refer to Service Manual procedure 14051102).
  - Otherwise, discontinue this procedure and determine why the glove box does not unlatch.



Figure 1

4. Install the glove box (refer to Service Manual procedure 14051002).

Affected VIN(s) Affected Model 3 vehicles built between approximately May 20, 2018 and June 19, 2018.

**NOTE:** This is a simplified summary of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.

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