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Replace Front Passenger Airbag

| Classification | Recall Bulletin | Section/Group | 20 - Safety and Restraint | Country/Region | North America, EMEA, Australia, |
|----------------|-----------------|---------------|------------------------------|----------------|---------------------------------------|
| Year | 2014 - 2016 | Model | Model S | Version | New Zealand All |

Bulletin Classification: This Recall bulletin must be applied to all vehicles listed below. Recall Bulletins are mandatory service procedures that must be carried out by Tesla-certified Service Centers only. Work must be logged and tracked by Tesla Service. Any work carried out by uncertified technicians on this issue may not be appropriately performed or recorded and could lead to an unsafe condition and/or void warranty provisions.

This Service Document supersedes SB-19-20-001, dated 7-Jan-19. Each content change is marked by a vertical line in the left margin. Discard the previous version and replace it with this one.

Condition

The propellant in the front passenger airbag inflator might degrade over time, which could cause the inflator body to rupture in the event the airbag is deployed.

Correction

Replace the front passenger airbag with an updated part.

| Correction Description | | | Correction | Time |
|--|---------------|-------------|------------|------|
| Replace Front Passenger Airbag, 2014 - 2016 Model Australia, And New Zealand | S, North Amei | rica, EMEA, | S011920001 | 0.5 |

| Required Part(s): | Part Number | Description | Quantity |
|-------------------|--|---|--------------------|
| | | Use one of the following: | |
| | 1463361-99-A or 1118926-00-A | North America: MS NAR - PASSENGER AIRBAG ASSY (PAB) MS NA - PASSENGER AIRBAG CAMPAIGN KIT | 1 1 |
| | 1463363-99-A or 1118927-00-A | EMEA, Australia, and New Zealand MS EU-APAC - PASSENGER AIRBAG ASSY (PAB) MS EU-APAC - PASSENGER AIRBAG CAMPAIGN KIT | 1 1 |
| | | If necessary: | |
| | 1004397-10-Р 1004397-11-Р 1007818-00-В | Left Hand Drive (LHD) vehicles: ASY, TOP PAD IP CMPLT, 12A PUR/PUR BLK ASY, TOP PAD IP CMPLT, 12A PUR/ALC BLK ERGO CLIP, 2.5-3 PNL,12W,16L,169 COATING | 1 1 1–9 |
| | 1023232-10-М 1023232-11-М 1007818-00-В | Right Hand Drive (RHD) vehicles: ASY TOP PAD RHD, 12A PUR/PUR BLK RHD ASY TOP PAD RHD, 12A PUR/ALC BLK RHD ERGO CLIP, 2.5-3 PNL,12W,16L,169 COATING | 1 1 1–9 |
| | These part numbers | s were current at the time of publication. Use the revisions | s listed or later, |

These part numbers were current at the time of publication. Use the revisions listed or later, unless otherwise specified in the Parts Manual.

Procedure

Replace the front passenger airbag (refer to Service Manual procedure 20010302).

Affected VIN(s) Affected 2014, 2015, and 2016 Model S North America, EMEA, Australia, and New Zealand vehicles that had the front passenger airbag installed in the factory prior to approximately December 9, 2016.

NOTE: This is a simplified summary of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.

For feedback on the accuracy of this document, email <u>ServiceBulletinFeedback@tesla.com</u>.