 Tesla, Inc. Service Bulletin		<h2>Replace Key Fob(s)</h2>	
SB-22-17-002 February 24, 2022			
Classification		Section/Group	Mobile Service
Repair Bulletin		17 - Electrical	Can Perform (where permitted)
Model Year	Model	Country/Region	Build Location
2022	Model X	North America	Fremont
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Repair Bulletin: This repair bulletin provides instructions on addressing a noted condition or possible customer concern regarding the operation of Tesla vehicles. These instructions should only be performed by trained professionals.

Condition

Certain Model X vehicles were shipped with key fobs that were incorrectly manufactured. These key fobs are able to pair with the vehicle, but their functionality (e.g., press-to-unlock, passive locking and unlocking, etc.) might be impaired.

Correction

Upon customer complaint, check and replace the faulty key fob(s).

Correction Description	Correction	Time
SB-22-17-002 Not Applicable	S012217002	0.00
Replace 1 Key Fob	S022217002	0.05
Replace 2 Key Fobs	S032217002	0.05

Part Number	Description	Quantity
Parts Required 1621003-90-D	P2 MX KEYFOB TOP LEVEL ASSY	1–2
<small>This part number was current at the time of publication. Use the revision listed or later, unless otherwise specified in the Parts Catalog.</small>		

Procedure

1. On the vehicle touchscreen, go to **Controls > Locks** to confirm the key fob(s) provided by the customer are paired and connected to the vehicle (a connected key is **bolded**, see Figure 1).

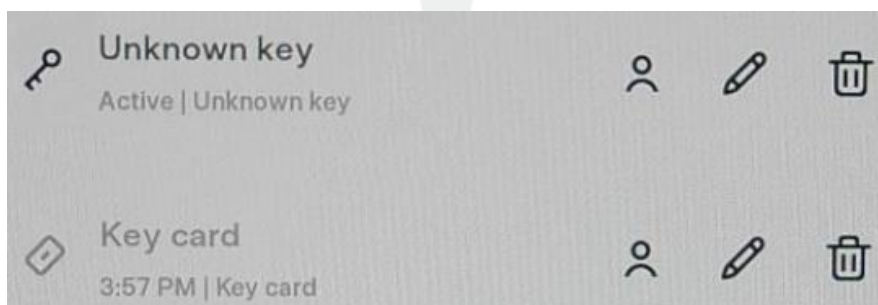


Figure 1 – “Unknown key” is paired and connected; “Key card” is paired but not connected

2. For each key fob that successfully pairs and connects to the vehicle, use the key fob buttons to open/close the liftgate and lock/unlock the doors.



NOTE: A key fob is considered faulty if it cannot pair and connect to the vehicle or if any of the buttons do not function as expected.

3. For each faulty key fob provided by the customer, program a new key fob (refer to Service Manual procedure [17450406](#)).
4. Return the faulty key fob(s) via MRB. Refer to Toolbox article [6154300](#) for more information on preparing the return.

