How Long Should You Keep Your Business Records?

JOHN K. MCGILL, MBA, JD, CPA

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Doctors often question how long they should retain their business records. In this post-Enron era, it's time to take a fresh look at how long you should retain your business records before destroying them without adverse legal consequences.

As practices keep growing, increased paperwork and storage burdens keep eating at valuable space. That's why doctors often call us and ask how long they must legally retain their clinical and business records to be safe.

It is often less expensive and vastly less dis-

ruptive simply to keep everything, rather than deciding what to throw out. Every time you review your files to decide what items must be kept, there is a gnawing concern that for some vaguely perceived reason all records should be saved. Why bother, you ask, when it's easier not to review them at all?

When to Shred

Sooner or later, however, the old materials overwhelm your available space. This forces you to decide what to save and what to shred or otherwise destroy. The following records disposition schedule is based on our experience and on developing law. Since state laws may vary, be sure to discuss this schedule with your legal advisers before putting it into effect—especially if you are under investigation by the Securities and Exchange Commission, Internal Revenue Service, or other government agency.

DISPOSITION SCHEDULE

How Long to Keep

Dental Records	
Patient charts.	Permanently
X-rays	Permanently
Clinical correspondence (to patients, to referrers about patients, etc.)	Permanently
Business Records	
Day sheets, patient billing or fee slips, and other original entry items	7 years
Internal monthly summaries, management reports, and interim financial reports .	3 years
Internal year-end financial and management reports	7 years
Accountants' annual financial and management reports	Permanently
Third-party insurance claims, records, and correspondence (if not on computer).	7 years
Purchase invoices and bills	7 years

Business correspondence—routine, low importance 1 year General. 3 years Major legal and other important matters Permanently Expired insurance policies (except malpractice) 3 years Malpractice insurance policies Permanently Insurance records, current claims, reports, and related materials Permanently	
Banking Records Duplicate deposit slips 1 year Canceled checks (except as below) 7 years Canceled checks for major items, including taxes, major asset purchases, real estate improvements, special contracts, etc. 7 years (to be filed with papers for the underlying transaction) Permanently Monthly bank statements 3 years	
Employment RecordsApplications (except of employees actually hired).Personnel records (including original applications) after termination.3 yearsPayroll records and summaries, including payroll tax forms7 yearsEmployee time sheets and/or time clock records7 years	
<i>Tax Records</i> Tax returns and any documents relating to tax audits and adjustments Permanently Worksheets, lists, schedules, etc., supporting tax return items (generally) 7 years Documents, receipts, worksheets, etc., as to property (real estate, stocks, bonds, tax shelters, etc.) no longer owned Until property is disposed of plus 7 year	rs
Legal Documents Deeds, mortgages, and bills of sale of major items Permanently Partnership agreements, corporate employment/shareholder agreements, etc Until expired plus 7 years Corporate minute books, charter, bylaws, and minutes	
plus 7 years Promissory notes receivable and other documents of debt owing to you Until fully paid plus 7 years	
Original promissory notes you have paid off (unless returned and marked "paid") Permanently Copies of promissory notes payable, payment schedules, and reports of debts you owe (after full payment)	